

Partner^{by} sis

How to Install Partner XE onto a Computer

These instructions apply for all Windows Operating Systems currently supported by Partner XE:

Windows XP Windows Vista Windows 7

**For Windows 8 please contact <u>service@sisware.com</u> to receive help with installing Partner XE properly.

You will need to contact the service department to get your Agency Name, Install Password & Server information. You can contact the service department @ service@sisware.com

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Agency Name		Passw
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Install Password	Install	must ty
Comicon		
Server		from th

The Agency Name & the Install Password are case sensitive. You must type it in exactly as it appears from the Service Department at SIS

1. Go to <u>http://install.partnerxe.com/est01</u>

2. Once on the Partner XE Installation Page click on the link for Partner XE Full Installation

🕑 🧭 http://mstall.partnene.com.*ext01/	P-BC Patre X [*] Installation *	ner	n *
	Partner XE™ Version	Installations	
	Partner XE™ Upgrade Download size: 17 MB	Windows XP / Vista / 7	
	Partner XE TM Full Installation	Windows XP / Vista / Z	
	Partner XE™ Outlook Plug-in (Version 1.9)		
	Download size: 21 MB	Outlook 2007 Outlook 2010 / 2013	
		SIS Home Contact Us Site Mag	





A pop-up will appear that will ask you to Run, Save or Cancel
*Internet Explorer will appear at the bottom or in a Pop up Window
*Google Chrome & Firefox will automatically save the download and once completed click to launch the installer – skip to step 6

4. Click on the Save dropdown and click to Save As



5. Save the file to your Desktop

6. Once the file has been saved you will need to find the **Setup Partner XE-XP-Full** file on your Desktop and right click and select **Run as Administrator**



7. Double-Click the Setup Partner XE-XP-Full icon



8. You may be prompted with a User Account Control box, click yes







9. The install wizard will appear and you will need to click through the next buttons & the install button to run the wizard

10. Once the Wizard is complete you will be asked to Launch Partner XE, **un-check the option to Launch Partner XE** and click **Finish**

Partner XE - InstallShield Wizard			
	InstallShield Wizard Complete The InstallShield Wizard has successfully installed Partner XE. Click Finish to exit the wizard.		
Install Shield	< Bac Finish Cancel		

11. Launch Partner XE and on the Machine Registration Form refer to the information you received from Service regarding the Agency Name, Install Password & Server

•	Machine License Form	×			
This workstation doesn't appear to be licensed to any Agency yet. Please enter the needed information so this workstation can register to a Partner XE communication server. Please contact your system administrator or office manager for the connection information and installation password.					
Registered Agency	lame:				
Installation Passwor					
Partner XE Server:	·	1			
Note: with the change to concurrent user licensing, all licenses are now "roaming" licenses.					
	Register Configure Proxy Cancel				
Status: Waiting for i	put				

12. Click Register and Partner XE Login Screen should appear